

With Metropark Voice Exchange (MPVEX) you have the tools and features you need to enhance your business for improved growth and success. Utilize countless MPVEX features to take your business to the next level with a wide variety of services from Metropark's PBX in the CLOUD...

MPVEX Feature List

1-6 Digit Extension Dialing

Attended Transfer

Auto Attendant - Answering Auto Attendant - Multiple Top-Level

Auto Attendant - Sub-Level Auto Attendants - Top Level **Automatic Fraud Detection**

Auto-Provisioning

Blacklist Phone Numbers

Blind Transfer

Boomea (UC Platform) Burstable Call Paths **Busy Call Forwarding** Busy Lamp Field BLF

Call Blocking Call Center Call Detail Records Call Forwarding Call History Call Hold Call Park

Call Queue Group Call Recording Call Restriction

Call Routing Time Frames Call Traffic by Extension

Call Volume Graphs by Time/Day/Month

Call Volume Reports Call Waiting Indicator

Caller ID

Caller ID Blocking

Conference Call – 3 Parties Conference On-Demand Conference Personal

Click to Call

Customer MPVEX Portal Dashboard - Boomea Quick Call Dashboard Boomea Call Center Dashboard Boomea Call Recordings Dashboard Boomea Voicemail Dashboard Via Boomea **Detailed Call Accounting**

DHCP for VoIP Devices Dial During Announcement Direct Inward Dialing (DID)

Direct Inward System Access (DISA)

Direct to Voicemail Directed Call Pickup

Directory

Disable Outbound Dialing

Do Not Disturb **Domestic Origination Domestic Termination** Dynamic Call Recording Dynamic Caller ID

E911 **Faxboxes**

Find Me/Follow Me

Find Me/Follow Me with Time of Day

Firewall Your VoIP Network Forward Calls Locally or Remotely

Holiday Routing Hot Desking Hunt Groups

Incoming Privacy Screening

Intercom

International Calling LAN Segmentation

Lifetime Software Upgrades

Line Appearances Line Share Logo Wallpaper Marketing On-Hold

Marketing On-Hold By Location/Queue

Meet-Me Conference Multicast Paging Music On Hold Nimbus SoftPhone No Answer Call Forwarding

One Button Redial Operator Console App **Outbound Dialing Rules** Outgoing Call Blocking Park and Retrieve Path Usage Reports Personalized Greetings

Picture Caller ID Portability

Privacy / Anonymous Calling

Quick Dial

Real Time Line Key Control

Redundancy Ring Groups

Share Call Recording Shared Call Paths Simultaneous Ringing

Simultaneous Routing

SIP Trunking

SMS/MMS Business Text Softphone Support

Speed Dial

Time of Day Routing Toll Free Numbers

User Dashboard Via Boomea

Valet & Retrieve Virtual Extensions

Voicemail Voicemail to Email Voicemail Transcription

Webphone



