



Altigen IP PBX Features

Selecting a phone system is one of the most important decisions facing businesses today. It will not only determine a company's ability to leverage the applications and technology currently supporting their business, it also determines the complexity and cost of implementing new technologies in the future.

Traditional telephone systems have become obsolete with the convergence of voice and data and Voice over IP. Altigen's IP PBX phone systems from Metropark provide a communications foundation designed to improve the way you communicate today, with the flexibility to easily add more advanced capabilities as your business needs change. Below represents a list of the most popular features provided by this solution:

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| Account Codes | Holiday Routing |
| Business Hours Profile | Hop Off Calls over VoIP or T1/PRI Tie Trunks |
| Busy or Ring No Answer Call Handling | Hunt Group |
| Call Forwarding and Remote Call Forwarding | Individual and System Call Pick Up |
| Call Park and Pick Up (Station) | Intercom Call |
| Call Park and Pick Up (System) | Line Park |
| Call Park Ring Back Identification to Operator | Live Call Handling |
| Call Restrictions | Mobile Extension |
| Caller ID | Multiple Call Waiting with Personalized Greetings |
| Caller ID Routing | Music on Hold |
| Centrex Transfer | One Number Access |
| Conference Call (Station) | Operator Off-line |
| Conference Call (MeetMe) | Out Call Routing Configuration |
| Configurable Phone Display | Outside Call Blocking |
| Conversation Recording | Paging (IP) |
| Dialed Digit Translation | Paging (analog trunk or station port) |
| Dial Last Caller | Paging (Audio-Out Port) |
| Direct Inward Dial (DID) | Personal Call Park and Pick Up |
| Directory Name Announcement | Single Call Waiting |
| Distinctive Call Waiting Tone | Station Log In/Log Out |
| Distinctive Ringing | System and Station Speed Dial |
| Do Not Disturb | System Backup and Restore |
| Extension Activity Display and Greeting | Transfer Caller to Altigen Voice Mail System |
| Extension Based Feature Profile | Transfer Caller to AA |
| FSK-based Message Waiting | Virtual Extensions |
| Hands Free (dial tone mute) Mode | Workgroup Call Pickup |
| Hands Free (Intercom) Mode | Multi-lingual support |

